

FIRST NATIONS

TAX EXEMPTION

The following information is to help First Nations customers with tax inquiries.

Canada Revenue Agency has specific eligibility requirements for online sales in order for orders to qualify for tax refunds. For more information, please contact your provincial taxing authority or click [here](#) for details with the Canada Revenue Agency (CRA).

First Nations customers may qualify for a tax refund on their qualifying purchases with Usborne Books at Home Canada. Tax refund requests must be submitted within 30 days of placing your order. Refunds cannot be issued until the order has been marked as delivered by the courier.

To ensure that your refund can be properly applied, the above CRA eligibility requirements must be met for each order.

CRA eligibility requirements for online sales (all 4 must be true):

1. The purchaser is the holder of a valid Status Card
2. You, the purchaser, currently live on a reserve
3. The name on the payment method used must match the name on the status card.
4. **The product(s) are shipped to an address on a Reservation**

In addition to the four CRA eligibility requirements below, Usborne Books at Home Canada requires the following information:

- Your Consultant's name and ID
- The purchaser's address
- The shipping address
- Your order number
- A copy of the purchaser's Certificate of Indian Status (status card), front and back
- Documentation must be sent as a pdf, jpg, gif, or png file. We are unable to accept any other formats.

To initiate the refund process, please complete the following form by clicking [here](#).

This form should only be completed by the purchaser (who holds a valid Status Card).

LIMIT: One order/tax refund request per form.

Once approved, tax refunds will issued via E-Transfer to the email address provided in the online form. E-Transfers will be sent from Usborne Books at Home Canada Home Office, and will show up on your bank statement as being from Riverwood Publishers.

If you have any questions, please contact your Usborne Books at Home Consultant (with whom you made your purchase).